

TERMS OF SERVICE



1. Legally Binding Agreement

By signing a contract with Blue Monkey Services (henceforth referred to as Blue Monkey) you are signing a legally binding contract for work to be completed at an agreed upon price. In the event that the customer breaks this contract, all deposits made to the company shall be surrendered as damages.

2. Product Warranties

All Warranties are limited to those offered by the manufacturers of the products used by Blue Monkey. Blue Monkey makes no additional warranties. If you have any concerns regarding our work, please notify Blue Monkey immediately: 404.483.2035 or BlueMonkeyWash@gmail.com

3. Water Usage

By signing this agreement, you agree to provide Blue Monkey the right to use an on-site water supply as needed to complete the stated project without compensation. It is the Customer's responsibility to make sure the water supply is on and working before we arrive.

4. Electrical Usage

By signing this agreement, you agree to provide Blue Monkey the right to use an on-site source of electricity as needed to complete the stated project without compensation (i.e.: plugging in an electric paint sprayer).

5. Wood Stain Color and Tone

Customer must choose color and type of stain. Two-tone stain jobs are subject to additional fees. We cannot stain over darker stain w/ lighter stain. Blue Monkey cannot guarantee a perfectly uniform finish on non-solid stain jobs. The properties and species of wood, age and weather can greatly affect the resulting color or tone of any stain. Variances may occur on individual boards as well as total project densities when using transparent or semi-transparent stains. Blue Monkey will attempt to represent final finish color and tones as best as possible. While we can often give you an idea of the overall color or tone you must expect some variance in the overall finish. Blue Monkey recommends Sherwin Williams products. Customers are expected to know their color choice &/or have sampled the stain color on their wood prior to Blue Monkey stain techs arriving. Total amount of stain required cannot be guaranteed until job is complete.

6. Courtesy

While Blue Monkey is on location on your property, you are responsible for keeping all children and pets, as well as other individuals away from the work area. People and pets must be kept off work surface for at least 24 hours after our work is complete. This is for your safety as well as our own.

7. Payments

Payments to Blue Monkey are to be paid by check, credit/debit card or cash. All balances are ALWAYS due upon completion of the job. Any variance to this policy must be agreed upon and in writing. Late charges will be immediately assessed on all balances not paid in accordance with agreed upon terms. The customer agrees to pay any collection costs incurred by Blue Monkey Services related to the collection process of outstanding balances.

8. Scheduling

Scheduling, in a business in which productivity relies upon the weather, can be difficult. Inclement weather may affect scheduling. We try our best to keep scheduling conflicts to a minimum, however circumstances that are beyond our control (i.e.: weather, traffic, equipment issues, last minute changes in projects while we are on site, etc...) may affect your project start and completion dates. You will be notified of any changes within a reasonable time.

9. Removal & Replacement of Deck Contents

Removal and replacement of grills, deck furniture, planters, etc. is the responsibility of the homeowner. Should we need to remove items from the deck, we will not be responsible for breakage or for storage issues. An additional charge will be applied for the time & labor devoted to the removal of these items. NOTE: Please do not move, drag or place patio furniture back onto recently stained wood. Heavy items will also leave markings on recently washed wood, so replace with caution.

10. Damages

Blue Monkey is not responsible for damages due to: improperly installed or loose siding, loose shingles, loose mortar, old and/or flaking paint that may dislodge during the cleaning process, broken or open windows, improperly sealed windows, wood rot, defective construction, improperly secured wires, non-GFCI protected outlets, loose or improperly installed gutters and leaders, and improper caulking. Also, in most aluminum and vinyl siding cases, the sun and weather will bleach the color causing fading. Power washing, which entails removal of chalky, gritty failing surface materials, may cause the faded aspects of the vinyl or aluminum to stand out.

11. Stain Removal (for wash jobs)

Some stains cannot be removed by power washing (i.e.: tree sap, clay, rust, splatters from stain and paint, permanent gutter streaks, etc...). We make every attempt to remove these stains with conventional measures and will point out these areas to the customers when quoting and/or while working on the project. Sometimes, these stains cannot be removed at all.

Customer Printed Name

Customer Signature

Date